

WE ARE HERE TO HELP!

CUSTOMER SERVICE HOTLINE: Clean Air Car Check's Customer Service Hotline can help. A Customer Service Operator can explain the resources and programs available to help motorists struggling to pass the test.

TECHNICAL REPAIR ADVICE PROGRAM: Vehicles that fail or reject four emissions tests during one test cycle will be scheduled for a FREE appointment with Clean Air Car Check's Repair Advisor. At this appointment, a qualified mechanic will inspect the vehicle and perform testing to give you repair advice that should help the vehicle pass the emissions test.

REPAIR ASSISTANCE PROGRAM: This program is designed to provide help for motorists who face financial hardship when their vehicle fails an emissions test. Motorists whose households are at or below 150% of the Federal Poverty Level Guidelines are eligible for this program. To apply for help through the Repair Assistance Program, visit www.CleanAirCarCheck.com or call our Customer Service Hotline. You will need the following information available when you call or click:

- Indiana Vehicle Inspection Report (Emissions Test Results)
- Household size (how many people you are financially responsible for that live in your home)
- Monthly household income for all sources (before taxes)
- Any current repair receipts or estimates for recommended repairs

Our Customer Service Hotline is open six days a week, Monday through Saturday from 9am to 5pm.

GIVE US A CALL AT 1.888.240.1684

NEED MORE TIME?

We offer Indiana Bureau of Motor Vehicles registration services at Clean Air Car Check stations. If your vehicle does not pass and you need more time to make repairs you may be able to buy a 30 day temporary permit. Once a vehicle passes the test or receives a waiver we can also renew your vehicle's registration.

Additional convenience fees apply. We accept cash, check, Visa and MasterCard.

HOURS OF OPERATION

TESTING LOCATIONS

Tuesday to Saturday | 9am to 5pm

CUSTOMER SERVICE HOTLINE

Monday to Saturday | 9am to 5pm

CLOSED STATE HOLIDAYS



1.888.240.1684
WWW.CLEANAIRCARCHECK.COM



VEHICLE EMISSIONS FAILURE

MODEL YEARS 1976-1995

MODEL YEARS 1976-1980

For model years 1976-1980, a single speed idle test is performed. During this test a probe is stuck in the tailpipe of the vehicle to collect a sample of the exhaust. That sample is checked for levels of Hydrocarbons (HC) and Carbon Monoxide (CO) and compared to the federal emissions standards for the vehicle being tested.

MODEL YEARS 1981-1995

Model year vehicles 1981-1995 are tested by an inspector driving the vehicle on a treadmill-like device called a dynamometer. While the vehicle is being driven, a special hose is placed over the tailpipe to collect and check the vehicle exhaust for levels of Hydrocarbons (HC), Carbon Monoxide (CO) and Oxides of Nitrogen (NO_x). These samples are then compared to the federal emissions standards for the vehicle being tested.

WHAT NEXT? REPAIR AND RETEST

The Indiana Vehicle Inspection Report (VIR) tells you why your vehicle did not pass the emissions test. Carefully look over this form and make the repairs necessary to address the reason for failure. You may want to choose an Indiana State Certified Emissions Repair Facility from the Vehicle Emission Repair Index (VERI) brochure or our website, www.cleanaircarcheck.com.

Before you come back to Clean Air Car Check for a retest, the person who made the repairs on your vehicle needs to fill out and sign the back of your Vehicle Inspection Report (VIR). Repair facilities must include their federal tax ID number. If this form is not filled out, your vehicle may not be tested.

WHAT CAUSES AN EMISSIONS FAILURE

Your vehicle may have failed because the tailpipe emissions are too high. We test for three kinds of exhaust gases.

■ **HYDROCARBONS (HC):** High levels of Hydrocarbons are caused by unburned fuel that reaches the engine or fuel vapors leaking from the vehicle.

■ **CARBON MONOXIDE (CO):** Usually the result of a rich fuel mixture, there is either too much fuel or too little air reaching the combustion chamber of the engine.

■ **OXIDES OF NITROGEN (NO_x):** NO_x is formed when temperatures reach a high enough level to burn some of the nitrogen in the air.

A vehicle can also fail if it was originally built with certain emissions controls, like a catalytic converter, that have been removed or disconnected. This is considered a test failure due to tampering. If your vehicle fails due to a tampering issue, the missing or disconnected emission controls need to be put back on the vehicle or reconnected before coming back to a station for a retest.

All vehicles must have a working gas cap that holds a tight seal. If the gas cap does not seal properly it allows vapors to leak from the fuel tank and the vehicle will fail this portion of the test. Clean Air Car Check has gas caps for many types of vehicles in stock and we will give you a replacement gas cap and retest your vehicle if we can. In some cases, though, you may need to buy a new gas cap and come back for a retest.

WAIVER QUALIFICATIONS

Some vehicles may be able to get a one-time waiver when specific conditions are met. A waiver gives the owner extra time to make additional repairs before the next time the vehicle needs an emissions test. Only one waiver, good for one test cycle, can be given for the lifetime of the vehicle.

THE FOLLOWING CRITERIA MUST BE MET FOR VEHICLES 1976-1995 TO QUALIFY FOR A WAIVER:

MODEL YEAR	AMOUNT SPENT	REPAIRS PERFORMED BY	MILEAGE	IMPROVEMENT	EMISSIONS CONTROLS
1976-1980	At least \$75 since initial failure	Anyone	No minimum	Must show overall improvement in exhaust gas readings	Must be present and visually operational
1981-1995	At least \$300 since initial failure	Indiana Certified Emission Repair Facility	No minimum	Must show overall improvement in exhaust gas readings	Must be present and visually operational